# Manual Metal Traverse Collection Order Form

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METAL TRAVERSE SYSTEMS - Consult Price List for detailed specifications.																											
Item #				Finish Code				Custom Stem Cut ngth Length er 1') (inches) Ce				Draw Preference enter One-Way				Baton (sold separately)						Glides th Pleat or oplefold*	Qty	Price per Unit		Subtotal	
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METAL TRAVERSE COORDINATING ACCESSORIES AND ADDITIONAL FEES Order finials, cuffs, batons, additional brackets and accessories here.																											
Item #	Finish Code										Description					n							Price p	per Unit S		Subtotal	
Glide and Bracket Information																						A	Inswer 1	hese	: Questio	ns	
Quantity included per system based on cut track length 4' 5' 6' 7' 8 9' 10' 11' 12' 13'										14'	4' 15' 16' 17' 18' 19' 20' 21' 22' 23' 24									24'							
Glides [4 per foot, includes master carriers & end caps (2)]	16	3 20	24	28	32	36 4	40	44 48	52	56	60	64	68	72	76	80	84	88	92	96	_	□ 60% □	] 80% 🔲	100%	□120%		
Brackets	2	2 3 4 4 4 5 5 5 5 6 6 6 6 7 7 7 8 8 8 8 8 8 2. Select Ripplefold masters:										)															
Special Instructions																					*/	Must specify	/ Ripplefo	old ca	rrier fullne	PSS.	
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# General Information

#### **Production Time**

Purchase orders are processed once they are received by Paris Texas Hardware. Incomplete information will delay processing and shipping. Quick Ship collections are in stock and ship within 24 hours. Quick Ship orders received before noon CST ship the same day. Portfolio custom collection is hand finished and ships within 10-15 business days.

Heavy Duty Corded or Baton & Motorized Traverse Systems Heavy duty traverse systems are available with or without decorative wood fascia, available in 1 3/6" or 2 1/4" smooth, reeded or grooved / fluted profiles with coordinating finials, 1 7/8" slim round smooth profile, 2 1/4" flat smooth profile with flush ends or mitered returns, in Portfolio, PTH Perfect Match™ and Quick Ship Wood & Resin. Production time for traverse system orders is 10-15 business days. Please refer to pages 49 & 77 for available fascia styles, sizes and finishes.

Metal Baton Draw & Motorized Traverse Systems
Metal traverse systems are available in 1 ⅓" and 1 ⅙"
Portfolio (except Antique Gold Leaf), PTH Perfect Match™,
Quick Ship Metal and Quick Ship Wood & Resin. All 1 ⅙"
and Wood & Resin 1 ⅙" require Transitional Cuff / Finial
Adapters to attach finials, sold separately. Production
time for traverse system orders is 10-15 business days.
Please refer to pages 32 - 41 and 63 - 73 for available metal
track sizes and finishes.

# Pricing & Terms

Pricing found in the Paris Texas Hardware Price List are our Suggested Retail Prices. Prices are subject to change without notice. Due to the U.S. government's current policy on China tariffs, all products are subject to a tariff surcharge as of September 1, 2019. Prices are quoted exclusive of Freight and Packaging. The Buyer should always inspect the product upon receipt.

IMPORTANT: Please note that your order will be placed with an authorized Paris Texas Hardware Distributor. While most of the following will generally apply, your distributor may have terms and conditions of the sale that will vary from what is stated here.

## Returns, Changes & Cancellations

All Portfolio and PTH Perfect Match™ products are custom painted and may not be Returned. Orders may not be changed or canceled once production has begun.

Quick Ship items may be Returned if poles are uncut and all products are received in sellable condition. A restocking fee of 40% will apply and the customer will prepay freight. All Returns must be authorized by the Paris Texas Hardware customer service department, and are authorized at our discretion, given the circumstances and nature of each order. A Return Authorization Number (RA#) must be issued by customer service, and the RA#

must be noted on all Return packages. Return Credit is issued on Returned goods that are inspected and deemed undamaged. Customers should exercise care to adequately package Return goods. Return Credit will not be issued for unauthorized Returns or damaged Returns.

#### Shipping (NET Fees)

All hardware orders are shipped FOB Dallas, Texas. Standard size orders ship using normal guidelines via UPS or FedEx ground. Average transit time is three to seven business days. Three Day Select, Second-Day or Next-Day Air services may be requested. Poles over 96" MUST be shipped by common carrier. For current common carrier freight rates and orders subject to actual freight costs, visit <a href="https://www.paristexashardware.com/freight-rate">www.paristexashardware.com/freight-rate</a>. Shipments exceeding these limits will require a special freight quote. Expedited shipments are not available in all areas. Any additional charges for expedited shipments will be in addition to the published net fees.

#### Packaging Fees (NET Fees)

A net packaging fee of \$10.00 per order will apply to any order that has a pole. A net packaging fee of \$10.00 will apply to any order with a traverse rod less than 16 feet. The net packaging fee increases to \$25.00 for all orders with rods with returns; motorized traverse track; or poles, rods and corded traversing track 16 feet or longer.

## Damaged Goods & Freight Claims

Immediately upon receipt, your order should be inspected to ensure that there is no damage from shipping. To report a claim, contact your Paris Texas Hardware distributor. <u>Damage and freight claims must be made within 15 days</u> of receipt of goods. Claims reported after 15 days will not be accepted. To expedite the claim process, please provide your distributor with the following information: purchase order number, Paris Texas Hardware order number, shipping phone number and address, a complete list of damaged items and a picture of the box/packaging. Freight companies require all packaging materials and damaged items to be kept for inspection. Merchandise damaged in shipping will be replaced. Our policy is that we replace damaged product per the original order. Please note on the Bill of Lading if there is any possibility of damage. If shipping through a 3rd party, distributor is responsible for claiming damages and the remakes will be at charge.

#### Installation

We recommend using a professional installer. Installation hardware is included. The fasteners (screws and mollies) may not be appropriate for every installation or wall material. Brackets and holdbacks should be installed securely into wall studs when possible. Paris Texas Hardware will not assume responsibility for damages incurred by improperly mounted or inadequately supported hardware.